

## **Shipment Policy Outbound Freight:**

- For all collect shipments any damage or loss shall be the responsibility of the receiver. Please report the damage or loss to your carrier.
- For all collect shipments customer must supply a valid shipping account number. If the account number is invalid or suspended, the customer will be billed for all shipping penalties. Safetec will invoice the customer and the invoice will be due in per normal terms.
- For all prepaid shipments report any damage or shortages to our customer service representatives. Your receiver must note damage or shortages upon receipt of the products.
- Concealed damage claims on pre-paid shipments must be reported to our customer service representatives within 2 business days. Receiver must hold on to damaged product for 10 business days in view of carrier inspection or pick up.